

Corona virus: Our Action Plan

Dear Partners,

The Covid-19 pandemic is gradually becoming an unprecedented threat to business and lives. We are monitoring its spread, especially on the African continent where new cases are being reported daily. Accordingly, we wish to share with you steps we have taken to help lessen the impact of the pandemic on our stakeholders namely: shareholders, customers, employees and the communities where we operate.

Africa Re is closely monitoring and reviewing the latest reports and guidelines on COVID-19 from the World Health Organization (WHO) and its host countries.

In order to ensure uninterrupted interaction with all our stakeholders, we have activated our business continuity plan. Consequently, some precautionary measures have been taken.

These include:

- Installation of hand sanitizers and thermometers to monitor our customers and staff members at all locations.
- Encouraging social distancing and educating our staff on international best practices.
- Suspension of all visits to and from stakeholders until further notice. These include marketing visits, external training and seminars, conferences, audit and inspection missions, amongst others.
- Our IT capacities (equipment, bandwidth and connectivity) have been enhanced in order to cope with the increased frequency of virtual meetings.
- Work from home has been encouraged, especially in the locations with high levels of COVID-19 infections.
- Continuous sensitization of staff members on the appropriate personal conduct in the office, at home and in our communities.

You may experience slight delays in your usual interactions with the Corporation in the days and weeks ahead. Please be assured that we remain committed to continue to serve our markets and deliver on our mandate.

Africa Re will keep monitoring events and will issue updates when necessary.

Thank you for your understanding and continued support.

Corneille KAREKEZI
Group Managing Director/Chief Executive Officer