

# African Reinsurance Corporation Société Africaine de Réassurance

# REQUEST FOR PROPOSALS (RFP)

# ENGAGEMENT OF A FIRM OR CONSULTANT TO PROVIDE RECORDS MANAGEMENT SERVICES TO THE AFRICAN REINSURANCE CORPORATION (AFRICA RE)

# 1. INTRODUCTION

The African Reinsurance Corporation (Africa Re) is an international organization with headquarters in Lagos, Nigeria with the mission to foster the development of the insurance and reinsurance industry in Africa; to promote the growth of national, regional and sub-regional underwriting and retention capacities and to support African economic development.

The Corporation, created by a multilateral agreement in 1976, is owned by 42 member states of the African Union (AU), the African Development Bank (AfDB), 113 African insurance and reinsurance companies in Africa and 3 leading global insurance and reinsurance groups.

Africa Re has six regional offices in Abidjan (Côte d'Ivoire), Cairo (Egypt), Casablanca (Morocco), Lagos (Nigeria), Nairobi (Kenya), and Ebène (Mauritius). In addition, Africa Re wholly-owns three subsidiaries (Africa Re South Africa Limited in South Africa, Africa Retakaful Company in Egypt and Africa Re Underwriting Agency Limited in the Dubai International Financial Centre) as well as a foundation (Africa Re Foundation in Mauritius).

#### 2. SCOPE

Africa Re is seeking to engage a Firm or Consultant to provide records management services at its head office in Lagos, Nigeria, and specifically to:

- Process the backlog of available physical records;
  - Packing and sorting of the records
  - Indexing of the records
  - o Inventory and documentation of the records (with the provision of an electronic copy of the physical records inventory and documentation)
  - o Organization of the processed records in a standard or specific order
  - Arrangement of the processed records in the archive boxes and on the designated storage shelves
- Carry out evaluation and appraisal of the physical records to ascertain the valuable ones and determine further storage or archiving
- Dispose the non-valuable records in line with the approved policies or procedures or standards
- Procure relevant archives or records management facilities like the
  - o standard archives boxes,
  - file/folder covers,
  - o paper fasteners,
  - o cellotapes,
  - o stickers, etc.

# 3. PRESENTATION OF THE REQUEST FOR PROPOSALS

In order to facilitate the analysis of responses to this RFP, proposals should be prepared in accordance with the instructions outlined in this section. They should provide a straightforward, clear and concise description of the capability to meet the requirements of the RFP. All parts, pages, figures and tables, comprising the sections below, should be numbered and clearly labeled.

SN	Areas to be covered by the RFP	Description
1	<b>Executive Summary</b>	This part is limited to a brief narrative
		highlighting the proposal of the records
		management firm.
		The summary should contain as little
		technical details as possible and should be
		oriented towards non-technical personnel.
		The executive summary should not include
		cost quotations.
2	Experience of the records	Records management firms are expected to
	management Firm	provide information to enable Africa Re to
		evaluate their stability and ability.
		They are requested to provide as
		much evidence as possible to support
		any claim thereof.
		Africa Re may require additional
		documentation for clarification.
		Records management firms should
		demonstrate that they have carried out
		similar works with other organizations
		comparable in nature, size and reputation.  References, where applicable, may be
		added as appendices.
3	Approach and Methodology	Records management firms are expected to
		detail how they intend to conduct the mission
		and reach a desirable outcome.
		They are expected to explain their approach
		to be adopted, methodology to be applied /
		followed to provide the service.

SN	Areas to be covered by the RFP	Description
4	Organization and Staffing	The proposed structure and composition of
		the team to be aligned to the project should
		be provided along with the list of the key
		records management experts and support
		staff.
		The CVs / Résumés of key staff should be
		added as appendices.
5	<b>Professional Service Fees</b>	If necessary, the cost quotations
		(excluding VAT and other taxes) can be
		itemized according to the services
		proposed and deliverables.
		Particularly, records management firms are
		requested to explain their proposed
		approach to the determination of the cost
		of the services for instance, the cost of
		procuring an archive box, the cost of
		processing records per box, records
		evaluation and appraisal costs, records
		disposition costs, etc.
6	Project Inspection	Prospective firms or consultants may
		request to visit the project site at the
		Africa Re head office: Plot 1679, Karimu
		Kotun St., Victoria Island, Lagos, Nigeria
		for project assessment.
		Please contact:
		Mr. Victor Igiamoh:
		igiamoh.victor@africa-re.com
		Mr. Joel Idakwo:  idakwo joel@africa_ro.com
		idakwo.joel@africa-re.com  Mr. Adewale Oni:
		oni.adewale@africa-re.com
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# 4. REQUEST FOR CLARIFICATION

Bidders may request for clarification, which must be sent in writing by surface mail or email to:

Mr. Roger Bong

The Ag. Corporate Secretary

**African Reinsurance Corporation** 

Plot 1679, Karimu Kotun Street

Victoria Island,

P.M.B. 12765

Lagos, NIGERIA

E-mail: info@africa-re.com; with copy to tender@africa-re.com

#### **5. DISCLAIMER**

- The decisions of the Corporation in the tender process are final, with no appeal and no recourse to damages.
- 2) The Corporation reserves the right not to appoint any service provider among the bidders.
- 3) The Corporation reserves the right to:
  - a. Award the contract or any part thereof to one or more service providers;
  - b. Reject all bids;
  - c. Decline to consider any proposal that is adjudged not to conform to any aspect of the bidding process;
  - Request further information from any service provider after the closing date for clarity purpose;
  - e. Cancel this RFP or any part thereof at any time.

# 6. PROPOSAL SUBMISSION

The proposals should be e-mailed **not later than 15 March 2024** by 23h00 (or 11:00 p.m.) GMT+1 to the e-mail address indicated below.

E-mail Contact for Submission: tender@africa-re.com

The subject of the email should read "Engagement of a Firm or Consultant to Provide Records Management Services to the African Reinsurance Corporation", and the submission should be addressed to:

**Chairman, Tender Committee** 

**African Reinsurance Corporation (Africa Re)** 

Plot 1679, Karimu Kotun Street

**Victoria Island** 

P.M.B. 12765

Lagos, NIGERIA

E-mail: tender@africa-re.com

Website: www.africa-re.com

Any proposal received by Africa Re after the deadline for submission shall be rejected.

Yours Sincerely,

Roger BONG BEKONDO

Ag. Head, Corporate Secretariat